



## **BAG SCREENING MACHINE MOVED TO LOBBY**

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Officials at the Des Moines International Airport (DSM) announced that another bag screening machine will be placed in the Airport's lobby on Monday, July 27. **Airport officials want the flying public to know this is temporary, but essential for upcoming customer service enhancements. Passengers of all airlines will need to transport their check-in luggage to one of the screening machines.**

Deputy Director of Landside Operations Kevin Foley explains, "We need to relocate this machine temporarily so that this time next year all bags can go behind the ticket counter wall and neither of these machines will be in the lobby. That will be a great customer service upgrade. But, to get there, we need both machines in the lobby for a while. We don't want passengers to be surprised by this when they get to the Airport."

Airport management estimates both screening machines will be in the lobby until April 2010. Then, all the renovation will be complete and the new machines will be on-line behind the ticket counter wall.

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