

# Warren County *Naturally* set *Location*

“Our proximity to the Des Moines International Airport is vital to our success, as is the connection to two major interstates. There are very few places in the country where a manufacturer could have the labor supply, reasonable cost of living, and such an easy connection to a national transportation system, all in one area.”

- Gary Ruble, CemenTech



**WARREN COUNTY, Iowa**  
*Naturally Set for Your Success*

Warren County Economic Development Corporation

515-961-1067 ▼ [www.wcedc.com](http://www.wcedc.com)

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## TMone Expanding Business Operations to Des Moines, IA, Named to Inc. 5000

### Business Process Outsourcing (BPO) and Customer Relationship Management (CRM) Firm TMone Expands Operations to Des Moines, IA Following Recognition as One of Inc. Magazine's Fastest Growing US Companies in 2008

IOWA CITY, IA--(Marketwire - January 22, 2009) - TMone ([www.TMone.com](http://www.TMone.com)), a Business Process Outsourcing (BPO) and Customer Relationship Management (CRM) firm announced its expansion into a new Des Moines, IA contact center seat facility. The new Des Moines facility will complement the Iowa City, IA facility already in operation. The announcement marks firm's second subsequent expansion in two years since its 2006 move into its 300 seat Iowa City, IA contact center. The announcement follows the firm's recent distinction of being named to Inc. Magazine's list of 5000 fastest growing companies in the US for the second year running.

"TMone's Des Moines expansion is an exciting milestone that represents new opportunity for our company and enables us to better serve our clients through increased capacity and redundant information technology infrastructure," said Anthony Marlowe, TMone's President. "We feel that the continued expansion illustrates the company's commitment to continued growth, development and advancement in the CRM space."

The Des Moines, IA contact center facility is located in Stefon Plaza, 200 Army Post Rd. in south Des Moines. The acquisition of the site was facilitated by William C. Knapp L.C. and has been completely renovated to support 150 contact center stations, management offices and expanded meeting and training rooms. The open-office atmosphere will be conducive to teamwork and positive customer interaction. The Des Moines expansion braces TMone's CRM contact center and database management divisions for growth with additional capacity and an extremely talented pool of new employees.

"Des Moines is an exceptional location for business growth, and we are happy to keep and create jobs in Iowa," said John Burchert, COO. "The Stefon Plaza location was chosen due to its easy access to the greater Des Moines area and its proximity to the Des Moines International Airport."

As Iowa's capital city, Des Moines is a hub of government action, business activity, arts and cultural affairs. Often referred to as the Hartford of the West due to presence of several major insurance companies, Des Moines has become an epicenter for financial services, insurance and other major corporations across a wide range of industries. With a City population approaching 200,000 and a metro population of nearly 500,000, Des Moines offers some of the nation's best schools, superb public services and a friendly residents making Des Moines a wonderful place to live, work and visit. Ranked in Forbes' Magazine as the #4 "Best Places for Business and Careers" in 2007 and #9 in Kiplinger's Personal Finance "Best Cities."

#### About TMone®

Headquartered in Iowa City, IA, TMone provides business process outsourcing (BPO) and customer relationship management (CRM) services through two distinct yet synergistic divisions. The diverse suite of services afforded to clients through convergence of the two divisions is a unique value-add for companies looking for a complete outsourced CRM solution. TMone's operational CRM division provides fully enabled contact center services that support the full customer life cycle using state of the art, multi-media communications. Specializing in Business to Business (B2B) interactions, the division renders a wide range CRM services including customer acquisition, Telephone Account Management (TAM), customer care, retention and win-back services. From concept to execution, TMone's analytical CRM and database management division [www.Discount-Lists.com](http://www.Discount-Lists.com) supports its client's efforts by providing targeted direct marketing lists and associated ancillary services such as database profiling, analysis, creative services and the execution of campaigns. TMone was named to TMCnet's Who's Who in Teleservices in 2005, 2006 and to Inc.'s Fastest Growing Privately Held Companies in 2007, 2008.

For additional company information, visit TMone's web site at <http://www.TMone.com> or contact our corporate offices at 866-577-2461.

Contact:

David Zapata

mail Contact